

## Service Availability Goebel MMD GmbH Holiday Season 2021/2022

### Service availability between December 24<sup>th</sup> 2021 – January 7<sup>th</sup> 2022:

Office hours Monday – Thursday: 8.00am -12.00pm 12.45 – 16.00pm  
Office hours Friday: 8.00am -12.00pm 12.45 – 15.30pm

### Our office is closed on following days:

Friday, December 24<sup>th</sup> 2021 Christmas Eve  
Friday, December 31<sup>st</sup> 2021 New Years Eve  
Thursday, January 6<sup>th</sup> 2021 Bank holiday

Full emergency service available during closed days, weekends and holidays for our customers with a valid 24/7h Remote Line Plus via the known phone number.

In case of urgency or emergency please always use our service Email contacts instead of personal Emails. Detailed description of parts, part numbers, SW versions and problem help to minimize downtime.

Spare parts / retrofits: [print.parts@goebel-mmd.com](mailto:print.parts@goebel-mmd.com)  
Support office hours: [print.support@goebel-mmd.com](mailto:print.support@goebel-mmd.com)

Phone contact: +49 7622 398 0